



Creating your PDF eXpress Account

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First-time users should do the following:

1. Select the New Users - Click Here link.
2. Enter the following:
 - **58365X** for the Conference ID
 - your email address
 - a password
3. Continue to enter information as prompted.

An Online confirmation will be displayed and an email confirmation will be sent verifying your account setup.

Previous users of PDF eXpress need to follow the above steps, but should enter the same password that was used for previous conferences. Verify that your contact information is valid.

Contacting PDF eXpress Support

Access the [Publications Support Center](#) for IEEE PDF eXpress.

If you do not find an answer in the Find Answers tab, go to the *Ask A Question* tab. Your question will be forwarded to IEEE PDF Support and answered within 3 business days.

A screenshot of the IEEE Publications Support Center website. The page has a dark header with navigation links: "IEEE.org", "IEEE Xplore Digital Library", "IEEE Standards", "IEEE Spectrum", and "More Sites". The main content area is titled "Publications Support Center" and features a navigation bar with tabs: "Support Home", "Find Answers", "Ask a Question", and "My Support History". Below the navigation bar is an "Advanced Search" section with a search input field and a "Search" button. To the right of the search section is a "Contact Us" sidebar with links for "Contact Us", "Other Contacts at IEEE", and "Give Feedback". The main content area displays search results for "Find the answer to your question", showing "Results 1 - 10 of 106". The first result is titled "How do I access the IEEE Electronic Copyright Form?" and includes a brief description and a "Date Updated: 07/14/2011". The second result is titled "How do I find out my conference ID?" and includes a brief description and a "Date Updated: 06/29/2011". The third result is titled "What is the conference ID?" and includes a brief description and a "Date Updated: 06/29/2011".